

Please fill in the appropriate details. Accounts may take up to 5 working days to set up.  
Please note we need this form to be signed in order to set up account on our system.

OWNER'S NAME:
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TRADING STYLE:
SOLE TRADER /PARTNERSHIP /LIMITED

COMPANY NAME:
TRADING NAME:

COMPANY REG. NO: IF LIMITED	VAT REG. NO: IF VAT REGISTERED
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INVOICE ADDRESS:
TOWN/CITY:
POSTAL CODE:
COUNTRY:

DELIVERY ADDRESS:
TOWN/CITY:
POSTAL CODE:
COUNTRY:

PHONE:	FAX:	
EMAIL ADDRESS:		
START YEAR:	NO OF EMPLOYEES:	MANAGING DIRECTOR
Credit Limit Needed: £	Account currency preferred (GBP, DKK, EURO)	

PLEASE NOTE: ANY SHORTAGES MUST BE REPORTED WITHIN 48 HOURS FROM RECEIPT OF GOODS  
ALL GOODS REMAIN PROPERTY OF CREATIVE DISTRIBUTION UNTIL INVOICE HAS BEEN SETTLED IN FULL

## TERMS AND CONDITIONS OF TRADE

- 1) All invoices are due for settlement in full within 30 days of the invoice date, unless otherwise specified on the invoice.
- 2) Creative Distribution Ltd. reserve the right to request payment in advance at its own discretion or payment by return.
- 3) Creative Distribution reserve the right to charge interest on a daily basis and without deduction of tax at a rate of 2% per calendar month on any amount outstanding beyond its due date. The Company further reserves the right to suspend delivery to a customer where any invoice has not been paid by its due date.
- 4) Creative Distribution Ltd. reserves the right to include reasonable legal and collection fees in addition to any balance owed, should it be necessary to take action to collect any debt due.
- 5) Notwithstanding delivery and the passing of risk in the goods, title and property in the goods, including full legal and beneficial ownership, shall not pass to the customer until Creative Distribution has received in cash or cleared funds payment in full for all goods delivered to the buyer under this and all other contracts between the buyer and Creative Distribution for which payment of the full price of the goods thereunder has not been paid.
- 6) All delivery of goods as specified in the Company's sales order and or invoice will be deemed to have been received and accepted by the purchaser unless notification of non-delivery or fault is received by the company within 2 working days of the invoice date.
- 7) No liability is accepted for loss arising from any delay in despatch or delivery however caused.
- 8) Creative Distribution Ltd. shall not be liable for any loss, injury or damage whatsoever direct or indirect, arising out of any defect in the goods sold, unless such loss, injury or damage is caused by the negligence, act or omission or wilful default of the Company.
- 9) Any addition to, or variation from these conditions shall not be deemed to be a waiver of its rights and remedies of any subsequent default by the customer in the performance or compliance with any of the terms or conditions
- 10) The invalidity of any individual provisions of these conditions shall not affect the validity of the remaining provisions.
- 11) The Terms and Conditions of Trade shall in all respects be governed and construed in accordance with English Law.

## WARRANTY

The following outlines our Warranty and Returns policies.

**CABLES AND LEADS:** 90 DAYS.

**ACCESSORIES (NON MOVING PARTS):** 90 DAYS. I.E. Memory Cards, Gamehunters, DVD remotes, stands, multi-taps, expansion packs, light/magnifiers, power adaptors etc.

**ACCESSORIES (MOVING PARTS):** 45 DAYS. I.E. Joypads, Steering wheels, Laser units, Light-guns, etc.

**HARDWARE (IMPORT):** 120 DAYS. I.E. Playstation 2 JAP/US, Dreamcast JAP/US, Gamecube JAP/US, X-box JAP/US.

**HARDWARE (UK/PAL):** 1 YEAR MANUFACTURERS WARRANTY. Return to manufacturer.

**IMPORT GAMES:** 45 DAYS. Please note, warranty is only given on games not sealed at manufacture, or not sealed upon delivery.

**PAL/UK SOFTWARE:** 45 DAYS.

**We only except returns authorised by staff at Creative Distribution Ltd. Any returns sent back without prior notification will not be accepted and returned to the sender. Please send for the attention of the Returns Department, with a list of all faulty items on company headed paper and a small explanation as to why they have been returned.**

All credit notes will be produced within 28 days of receipt of goods.

WE HEREBY CONFIRM THAT WE HAVE READ AND UNDERSTAND CREATIVE DISTRIBUTION LIMITED TERMS AND CONDITIONS AND AGREE TO COMPLY THEREWITH

SIGNATURE:

PRINT NAME:

Position:

Date

**PLEASE RETURN FORM TO THE ADDRESS ABOVE OR FAX TO +44 (0)208 664 8848**

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